



Face recognition accuracy of forensic examiners, superrecognizers, and face recognition algorithms

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Achieving the upper limits of face identification accuracy in forensic applications can minimize errors that have profound social and personal consequences. Although forensic examiners identify faces in these applications, systematic tests of their accuracy are rare. How can we achieve the most accurate face identification: using people and/or machines working alone or in collaboration? In a comprehensive comparison of face identification by humans and computers, we found that forensic facial examiners, facial reviewers, and superrecognizers were more accurate than fingerprint examiners and students on a challenging face identification test. Individual performance on the test varied widely. On the same test, four deep convolutional neural networks (DCNNs), developed between 2015 and 2017, identified faces within the range of human accuracy. Accuracy of the algorithms increased steadily over time, with the most recent DCNN scoring above the median of the forensic facial examiners. Using crowd-sourcing methods, we fused the judgments of multiple forensic facial examiners by averaging their rating-based identity judgments. Accuracy was substantially better for fused judgments than for individuals working alone. Fusion also served to stabilize performance, boosting the scores of lower-performing individuals and decreasing variability. Single forensic facial examiners fused with the best algorithm were more accurate than the combination of two examiners. Therefore, collaboration among humans and between humans and machines offers tangible benefits to face identification accuracy in important applications. These results offer an evidence-based roadmap for achieving the most accurate face identification possible.

face identification | forensic science | face recognition algorithm | wisdom-of-crowds | machine learning technology

Societies rely on the expertise and training of professional forensic facial examiners, because decisions by professionals are thought to assure the highest possible level of face identification accuracy. If accuracy is the goal, however, the scientific literature in psychology and computer vision points to three additional approaches that merit consideration. First, untrained “superrecognizers” from the general public perform surprisingly well on laboratory-based face recognition studies (1). Second, wisdom-of-crowds effects for face recognition, implemented by averaging individuals’ judgments, can boost performance substantially over the performance of a person working alone (2–5). Third, computer-based face recognition algorithms over the last decade have steadily closed the gap between human and machine performance on increasingly challenging face recognition tasks (6, 7).

Beginning with forensic facial examiners, remarkably little is known about their face identification accuracy relative to people without training, and nothing is known about their accuracy relative to computer-based face recognition systems. Independent and objective scientific research on the accuracy of forensic facial practitioners began in response to the National Research

Council report *Strengthening Forensic Science in the United States: A Path Forward* (8; cf. ref. 9). In the most comprehensive study to date (3), forensic facial examiners were superior to motivated control participants and to students on six tests of face identity matching. However, image pairs in these tests appeared for a maximum of 30 s. Identification decisions in a forensic laboratory typically require days or weeks to complete and are made with the assistance of image measurement and manipulation tools (10). Accordingly, the performance of forensic facial examiners in ref. 3 represents a lower-bound estimate of the accuracy of examiners in practice.

Superrecognizers are untrained people with strong skills in face recognition. Multiple laboratory-based face recognition tests of these individuals indicate that highly accurate face identification can be achieved by people with no professional training (1). Superrecognizers contribute to face recognition decisions made in law enforcement (11, 12) but have not been compared with forensic examiners or machines.

The term wisdom-of-crowds refers to accuracy improvements achieved by combining the judgments of multiple individuals to make a decision. Face recognition accuracy by humans can be boosted substantially by crowd-sourcing responses (2–5),

Significance

This study measures face identification accuracy for an international group of professional forensic facial examiners working under circumstances that apply in real world casework. Examiners and other human face “specialists,” including forensically trained facial reviewers and untrained superrecognizers, were more accurate than the control groups on a challenging test of face identification. Therefore, specialists are the best available human solution to the problem of face identification. We present data comparing state-of-the-art face recognition technology with the best human face identifiers. The best machine performed in the range of the best humans: professional facial examiners. However, optimal face identification was achieved only when humans and machines worked in collaboration.

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Conflict of interest statement: The University of Maryland is filing a US patent application that will cover portions of algorithms A2017a and A2017b. R.R., C.D.C., and R.C. are coinventors on this patent.

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including for forensic examiners in a time-restricted laboratory experiment (3). Combining human and machine face identification judgments also improves accuracy over either one operating alone (5). The effect of fusing the judgments of professionals and algorithms has not been explored.

Computer-based face recognition systems now assist forensic face examiners by searching databases of images to generate potential identity matches for human review (13). Direct comparisons between human and machine accuracy have been based on algorithms developed before 2013. At that time, algorithms performed well with high-quality frontal images of faces with minimal changes in illumination and expression. Since then, deep learning and deep convolutional neural networks (DCNNs) have become the state of the art for face recognition (14–18). DCNNs can recognize faces from highly variable, low-quality images. These algorithms are often trained with millions of face images of thousands of people.

Our goal was to achieve the most accurate face identification using people and/or machines working alone or in collaboration. The task was to determine whether pairs of face images showed the same person or different people. Image pairs were prescreened to be highly challenging based on data from humans and computer algorithms. Images were taken with limited control of illumination, expression, and appearance. Fig. 1 shows two example pairs (all pairs are shown in *SI Appendix, Figs. S8–S14*). To provide a comprehensive assessment of human accuracy, we tested three face specialist groups (forensic facial examiners, forensic facial reviewers, and superrecognizers) and two control groups (fingerprint examiners and undergraduate students). Humans responded on a 7-point scale that varied from high confidence that the pair showed the same person (+3) to high confidence that the pair showed different people (−3). We also tested four face recognition algorithms based on DCNNs developed between 2015 and 2017. Algorithm responses were real-valued similarity scores indicating the likelihood that the images showed the same person. The five subject groups and four algorithms were tested on the same image pairs. Facial examiners, reviewers, superrecognizers, and fingerprint examiners had 3 mo to complete the test. Students took the test in a single session.

Forensic facial experts are professionals trained to identify faces in images and videos using a set of tools and procedures (10) that vary across forensic laboratories (19). We tested two classes of forensic facial professionals. Examiners ($n = 57$, 28 females, from five continents) have extensive training, and their identity comparisons involve a rigorous and time-consuming process. Their identification decisions can be presented in written documents that can be used to support legal actions, prosecutions, and expert testimony in court. Reviewers ($n = 30$, 17 females, from two continents) are trained to perform faster and less rigorous identifications that may be used in law enforcement and can assist in generating leads in criminal cases. We also tested superrecognizers ($n = 13$, 8 females, from two continents) (20), defined here as a person who had taken a



Fig. 1. Examples highlighting the face region in the images used in this study (all image pairs are shown in *SI Appendix, Figs. S8–S14*). (Left) This pair is a same identity pair, and (Right) this pair shows a different identity pair.

standard face recognition test that qualified them as a superrecognizer (1) or as a person used professionally as a superrecognizer (e.g., the London Metropolitan Police) (*SI Appendix, SI Text*).

Professional fingerprint examiners and undergraduate students served as control groups. Fingerprint examiners ($n = 53$, 41 females, from two continents) are trained forensic professionals who perform fingerprint comparisons. They provide a baseline for forensic ability and training that excludes expertise in facial forensics. Fingerprint examiners complete extensive training for professional certification. Undergraduate students ($n = 31$, 24 females, from one continent) were tested as a proxy for the general population.

To compare humans with face recognition algorithms, four DCNNs were tested on the same stimuli judged by humans. We refer to the algorithms as A2015 (14), A2016 (15), A2017a (16), and A2017b (17). The inclusion of multiple algorithms provides a robust sample of the state of the art for automatic face recognition. To make the test comparable with humans as an “unfamiliar” face matching test, we verified that none of the algorithms had been trained on images from the dataset used for the human test. Note that A2015 can be downloaded from the web and therefore, provides a public benchmark algorithm.

Results

Accuracy. Fig. 2 shows performance of the subject groups and algorithms using the area under the receiver operating characteristic curve (AUC) as a measure of accuracy. The groups are ordered by AUC median from the most to least accurate: facial examiners (0.93), facial reviewers (0.87), superrecognizers (0.83), fingerprint examiners (0.76), and students (0.68). Algorithm performance increased monotonically from the oldest algorithm (A2015) to the newest algorithm (A2017b). Comparing the algorithms with the human groups, the publicly available algorithm (A2015) performed at a level similar to the students (0.68). Algorithm A2016 performed at the level of fingerprint examiners (0.76). Algorithm A2017a performed at a level (0.85) comparable with the superrecognizers (0.83) and reviewers (0.87). The performance of A2017b (0.96) was slightly higher than the median of the facial examiners (0.93).

More formally, all face specialist groups surpassed fingerprint examiners (facial examiners, $P = 2.14 \times 10^{-6}$; facial reviewers, $P = 0.004$; superrecognizers, $P = 0.017$). The face specialist groups also surpassed students (facial examiners, $P = 2.53 \times 10^{-8}$; facial reviewers, $P = 4.01 \times 10^{-6}$; superrecognizers, $P = 0.0005$) (*SI Appendix, SI Text*). Performance across the face specialist groups did not differ statistically. Summary statistics for accuracy, however, should be interpreted in the context of the full performance distributions within each group.

Performance Distributions. Individual accuracy varied widely in all groups. All face specialist groups (facial examiners, reviewers, and superrecognizers) had at least one participant with an AUC below the median of the students. At the top of the distribution, all but the student group had at least one participant with no errors. To examine specialist groups in the context of the general population (students), we fit a Gaussian distribution to the student AUCs (*SI Appendix, SI Text*). Next, we computed the fraction of participants in each group who scored above the 95th percentile (Fig. 2, dashed line). For the facial examiner group, 53% were above the 95th percentile of students; for the facial reviewers, this proportion was 36%. For superrecognizers, it was 46%, and for fingerprint examiners, it was 17%. For the algorithms, the accuracy of A2017b was higher than the majority (73%) of participants in the face specialist groups. Conversely, 35% of examiners, 13% of reviewers, and 23% of superrecognizers were more accurate than A2017b. Compared with students, the accuracy of A2017b was equivalent to a

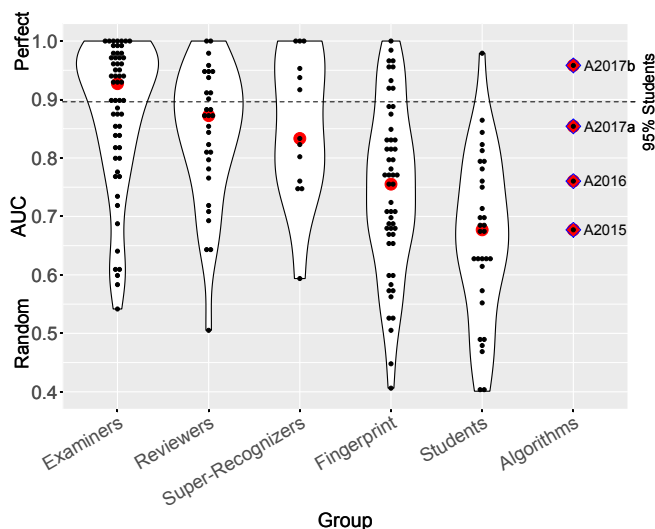


Fig. 2. Human and machine accuracy. Black dots indicate AUCs of individual participants; red dots are group medians. In the algorithms column, red dots indicate algorithm accuracy. Face specialists (facial examiners, facial reviewers, and superrecognizers) surpassed fingerprint examiners, who surpassed the students. The violin plot outlines are estimates of the density for the AUC distribution for the subject groups. The dashed horizontal line marks the accuracy of a 95th percentile student. All algorithms perform in the range of human performance. The best algorithm places slightly above the forensic examiners' median.

student at the 98th percentile (z score = 2.090), A2017a was at the 91st percentile (z score = 1.346), A2016 was at the 76th percentile (z score = 0.676), and A2015 was at the 53rd percentile (z score = 0.082). These results show a steady increase in algorithm accuracy from a level comparable with students in 2015 to a level comparable with the forensic facial examiners in 2017.

Fusing Human Judgments. In forensic practice, it is common for multiple examiners to review an identity comparison to assure consistency and consensus (3, 5). To examine the effects of fusion on accuracy, we combined individual participants' judgments in each group. We began with one participant and increased the number of participants' judgments fused from 2 to 10. To fuse n participants, we selected n participants randomly and averaged their rating-based judgments for each image pair. For fusing judgments, averaging is generally the most effective fusion strategy (21). An AUC was then computed from these average judgments. The sampling procedure was repeated 100 times for each value of n .

Median accuracy peaked at 1.0 (no errors) with the fusion of four examiners or three superrecognizers (Fig. 3). The performance of all of the groups increased with fusion (SI Appendix, SI Text). For reviewers, the median peaked at 0.98 with 10 participants fused. Fingerprint examiners peaked at a median of 0.97 for 10 participants. For superrecognizers, the median increased from 0.83 to 0.98 when two superrecognizers were fused and to 1.0 when three or more superrecognizers were fused. Using a fusion perspective in comparing accuracy across participant groups, the data indicate that the median examiner (0.93) performs at a level roughly equal to two facial reviewers (median = 0.93) and seven fingerprint examiners (median = 0.94). Notably, the median of individual judgments by examiners is superior to the combination of 10 students (median = 0.88).

Fusing Humans and Machines. We examined the effectiveness of combining examiners, reviewers, and superrecognizers with algorithms. Human judgments were fused with each of the four

algorithms as follows. For each face image pair, an algorithm returned a similarity score that is an estimate of how likely it is that the images show the same person. Because the similarity score scales differ across algorithms, we rescaled the scores to the range of human ratings (SI Appendix, SI Text). For each face pair, the human rating and scaled algorithm score were averaged, and the AUC was computed for each participant–algorithm fusion.

Fig. 4 shows the results of fusing humans and algorithms. The most effective fusion was the fusion of individual facial examiners with algorithm A2017b, which yielded a median AUC score of 1.0. This score was superior to the combination of two facial examiners (Mann–Whitney U test = 2.82×10^4 , $n_1 = 1,596$, $n_2 = 57$, $P = 8.37 \times 10^{-7}$). Fusing individual examiners with A2017a and A2016 yielded performance equivalent to the fusion of two examiners (Mann–Whitney U test = 4.53×10^4 , $n_1 = 1,596$, $n_2 = 57$, $P = 0.956$; Mann–Whitney U test = 4.33×10^4 , $n_1 = 1,596$, $n_2 = 57$, $P = 0.526$, respectively). Fusing one examiner with A2015 did not improve accuracy over a single examiner (Mann–Whitney U test = 1,592, $n_1 = 57$, $n_2 = 57$, $P = 0.86$). Fusing one examiner with A2017b proved more accurate than fusing one examiner with either A2017a or A2016 (Mann–Whitney U test = 1,054, $n_1 = 57$, $n_2 = 57$, $P = 7.92 \times 10^{-4}$; Mann–Whitney U test = 942, $n_1 = 57$, $n_2 = 57$, $P = 7.28 \times 10^{-5}$, respectively). Finally, fusing one examiner with both A2017b and A2017a did not improve accuracy over fusing one examiner with A2017b (Mann–Whitney U test = 1,414, $n_1 = 57$, $n_2 = 57$, $P = 0.21$). This analysis was repeated for fusing algorithms and facial reviewers and for fusing algorithms and superrecognizers. Similar results were found for both groups (SI Appendix, SI Text).

Error Rates for Highly Confident Decisions

In legal proceedings, the conclusions of greatest impact are identification errors made with high confidence. These can lead to

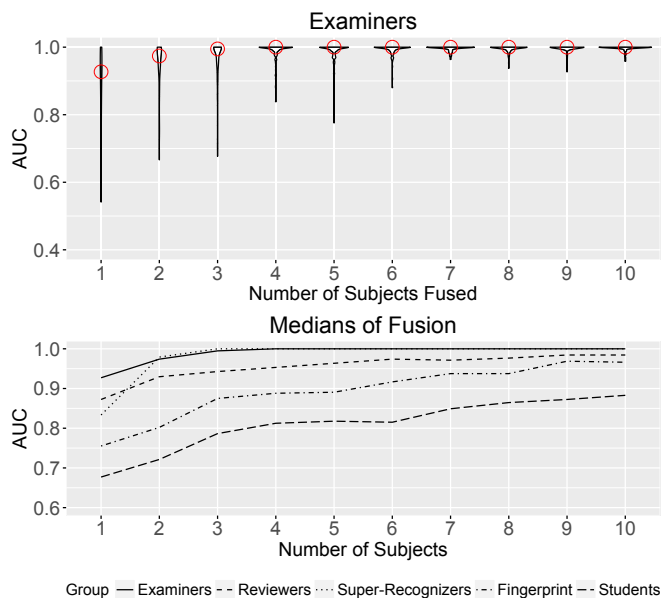


Fig. 3. Plots illustrate the effectiveness of fusing multiple participants within groups. For all groups, combining judgments by simple averaging is effective. The violin plots in *Upper* show the distribution of AUCs for fusing examiners. Red circles indicate median AUCs. In *Lower*, the medians of the AUC distributions for the examiners, reviewers, superrecognizers, fingerprint examiners, and students appear. The median AUC reaches 1.0 for fusing four examiners or fusing three superrecognizers. The median AUC of fusing 10 students was 0.88, substantially below the median AUC for individual examiner accuracy.

allowed them to spend the time that they would normally spend for a forensic comparison. Using the screening described, we chose 12 image pairs from the first stimulus pool and 8 pairs from the second. There were same ($n = 12$) and different identity ($n = 8$) pairs. The slight imbalance eliminated the use of a process of elimination strategy (SI Appendix, SI Text).

Data Availability. Deidentified data for facial examiners and reviewers, superrecognizers, and fingerprint examiners can be obtained by signing a data transfer agreement with the NIST. The images are available by license from the University of Notre Dame. Data for the students and algorithms are in Datasets S1 and S2.

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